Tech M&A Monthly 10 Tips for Postacquisition Success

December 13, 2018



Welcome



Timothy Goddard EVP, Marketing Corum Group Ltd.

Timothy joined Corum in 2011, and oversees the company's marketing efforts globally from the headquarters near Seattle. Chief among these is Corum's extensive conference schedule, "Selling Up, Selling Out," the Merge Briefing, the Tech M&A Monthly webcast and Corum's platinum sponsorship of the World Financial Symposiums' live events and Market Spotlight series. Through these events, Corum Group serves as the world's leading educator in technology mergers and acquisitions.

Prior to joining Corum, Timothy served as marketing and product manager for GIS software startup Depiction, Inc., and previously worked in marketing for VizX Labs, a pioneering SaaS startup delivering DNA analysis tools. In addition to marketing for software startups, Tim has worked for a US Senate campaign and taught science in Rio de Janeiro.

Timothy graduated Magna Cum Laude from Bethel University in St. Paul, Minnesota, with degrees in History and Biology.



Agenda

Welcome

- Software Executive Magazine: Tech M&A Edition
- Forecast 2019 Preview
- December 2018 Research Report
- Special Report: 10 Tips for Postacquisition Success



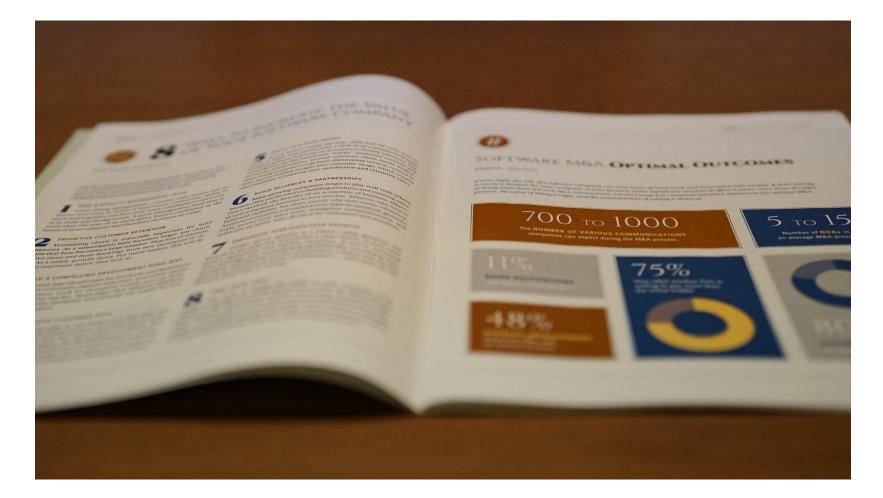


Software Executive Magazine





Software Executive Magazine





Software Executive Magazine

CORUM

"At Cartain, we fully understand that an M&A transaction may be the most important financial event in your life.

Doing it right requires meticulous preparation, proper positioning, extensive research, aggressive followthrough, patient relationship building, in-depth valuation, professional negotiation, integrity, teamwork and tenacity. These qualities create a successful transaction, and these are the qualities we bring to a relationship with our clients."

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Bruce Milne, CEO The Corum Group ten Boolfragers, Mide. A.

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AP OrthoView

Tit was great working with the Corum Group team. They helped walk us through extremely responsive to any quite out of the had. Corum Group was and to us by a previous successful client and we would definitely recommend them to anyone else looking to take their company to market."

Wayne Steagall Lending Manager

"Corum helped change my life. They diligently worked on our behalf throughout all phases of the sales process. They came up with creative and effective approaches during our final negotiations with the buyer which made the whole transaction possible. We could never have found (much less (based) the deal without their help and guidance."

> John Ivory Tower Concepts Inc.

www.commgroup.com 19805 North Creek Parkway, Suite 300, Bothell, WA 98011 Tel:+1 (425) 455-8281 Buechenstrasse 9, 8185 Winkel, Switzerland Tel: +41 43 888 7590

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January 17 · 1:00 PM (NY Time)



Corum Research Report

Elon Gasper EVP, Research



Amanda Tallman Senior Analyst



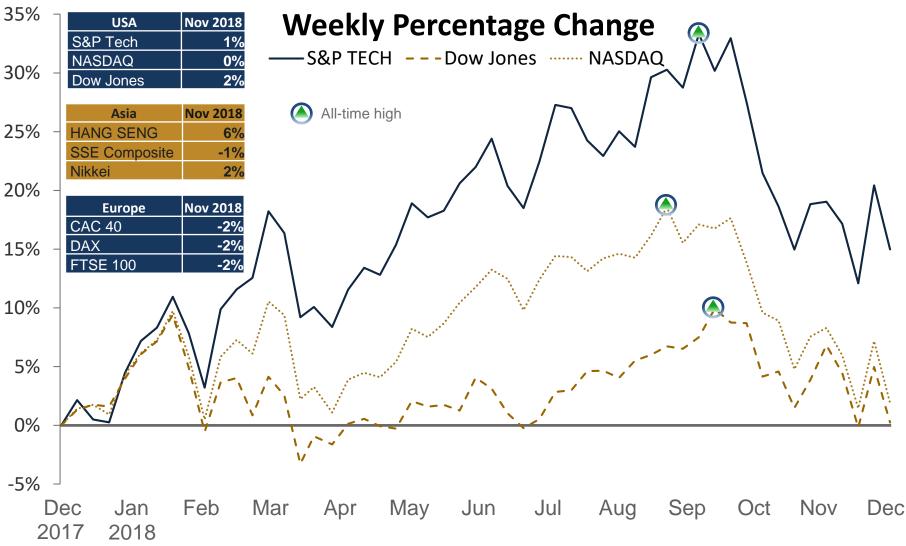
Alden Mendoza Research Analyst



Becky Hill Research Analyst

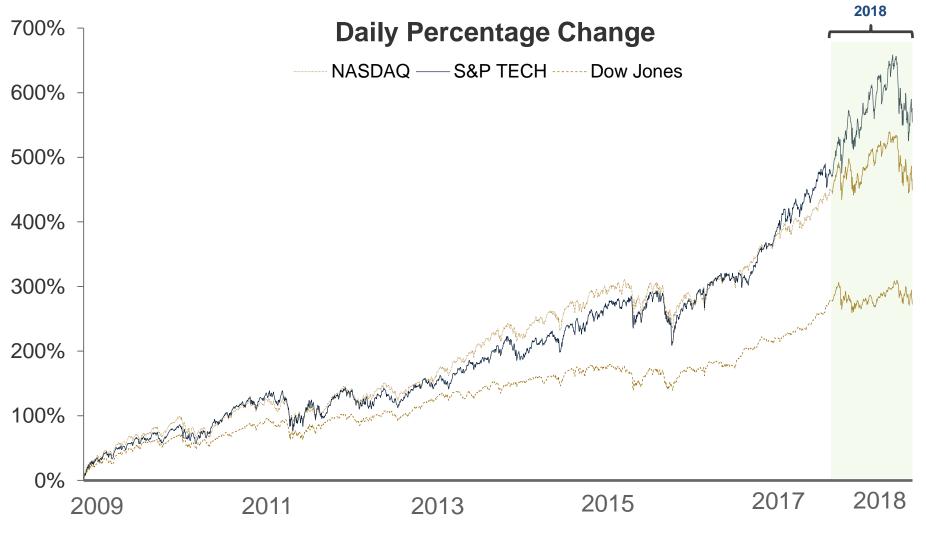


Public Markets

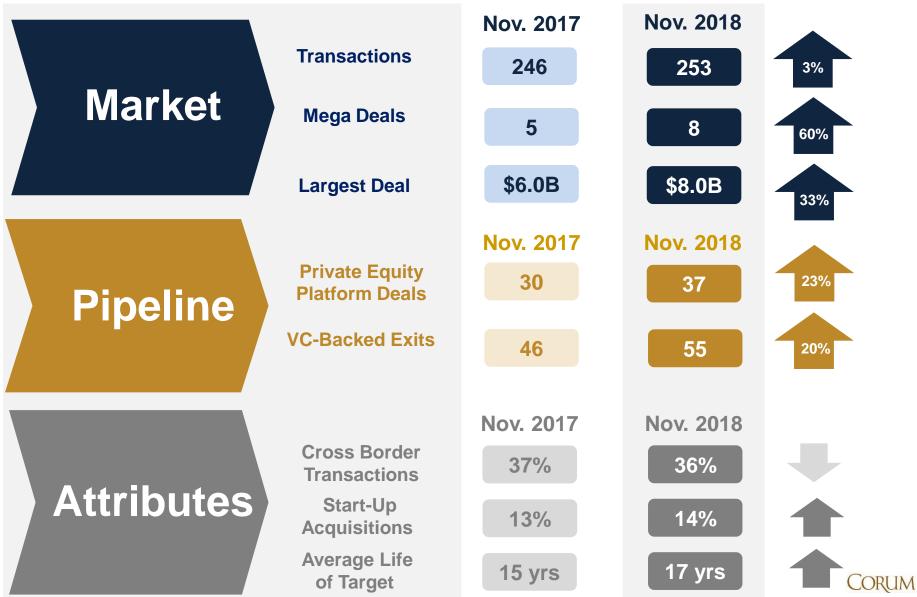


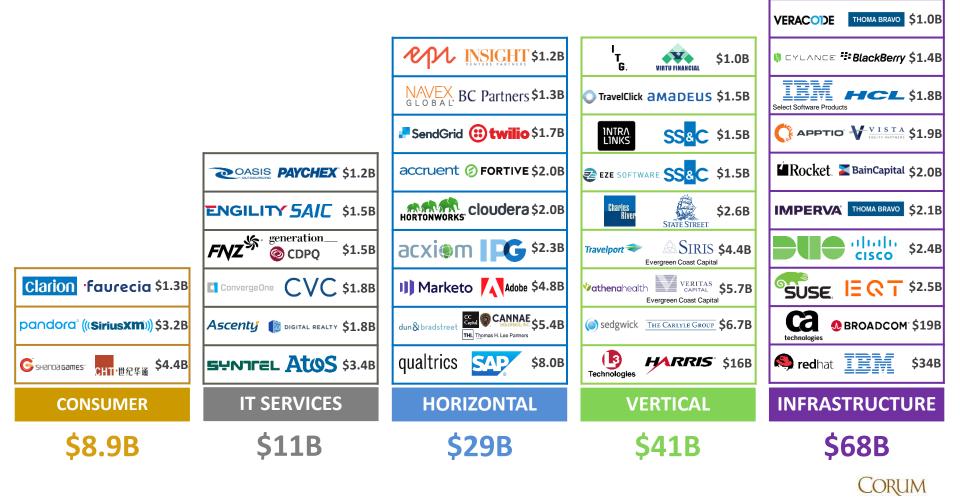
CORUM

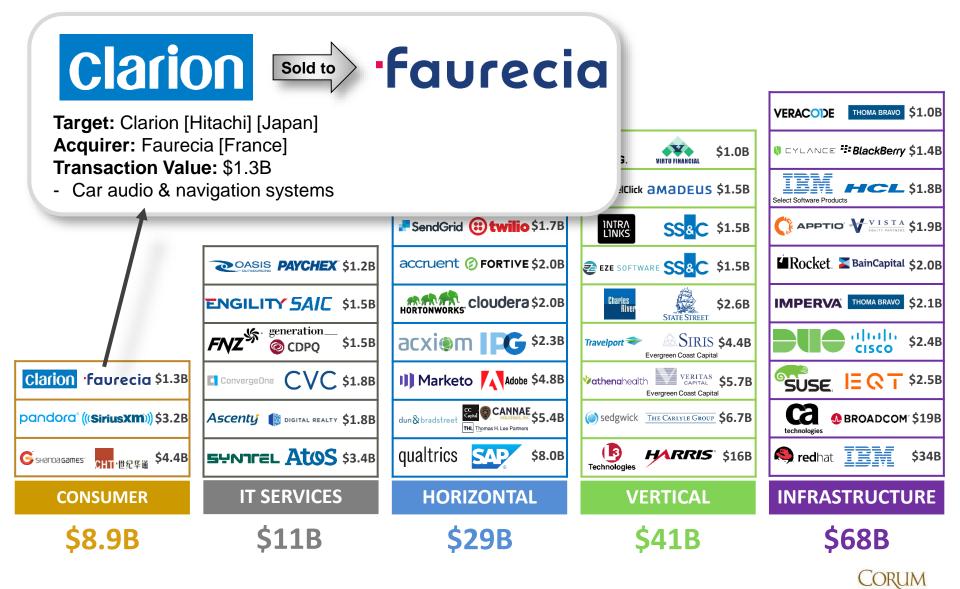
The Long Bull Market: 2009-2018

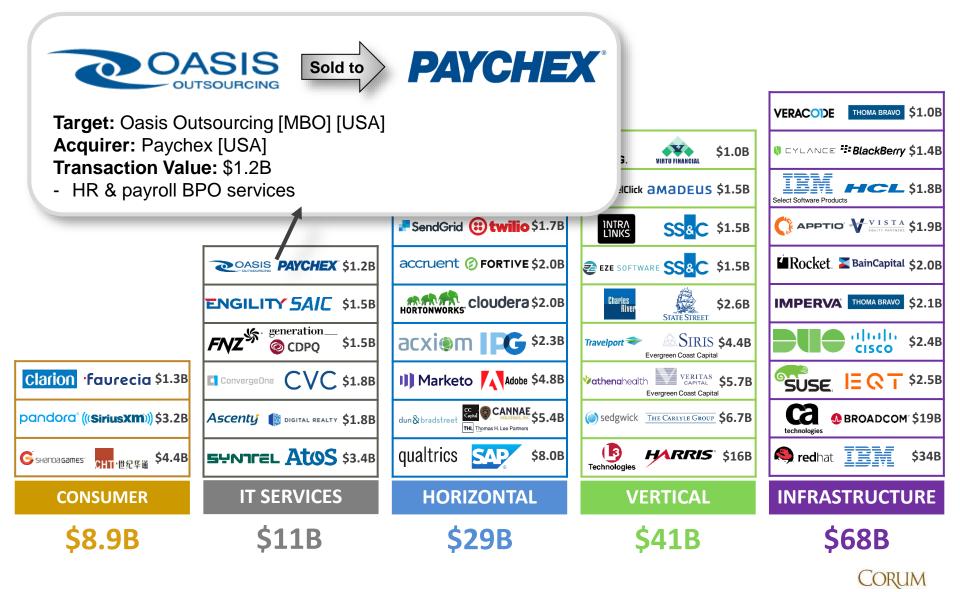


Corum Index – Tech M&A

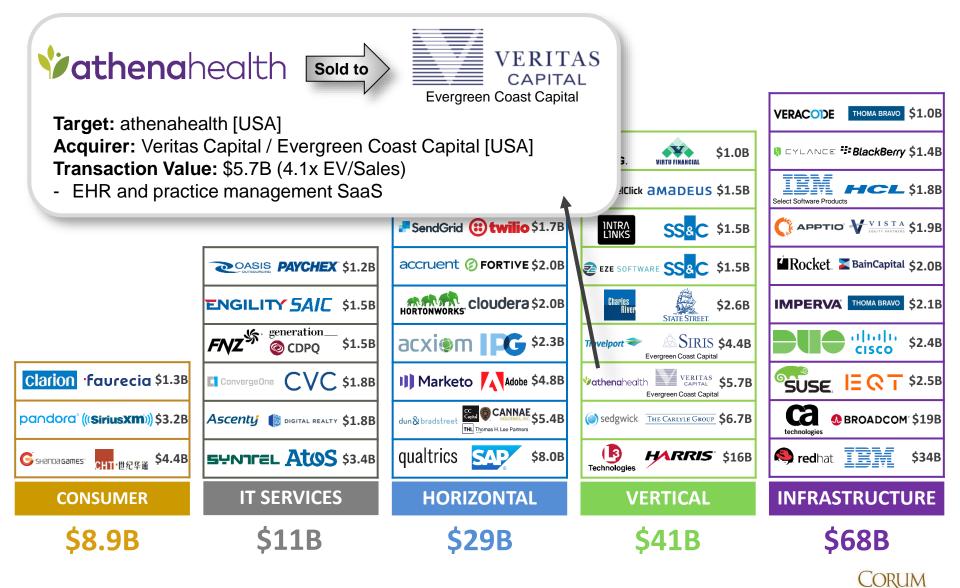


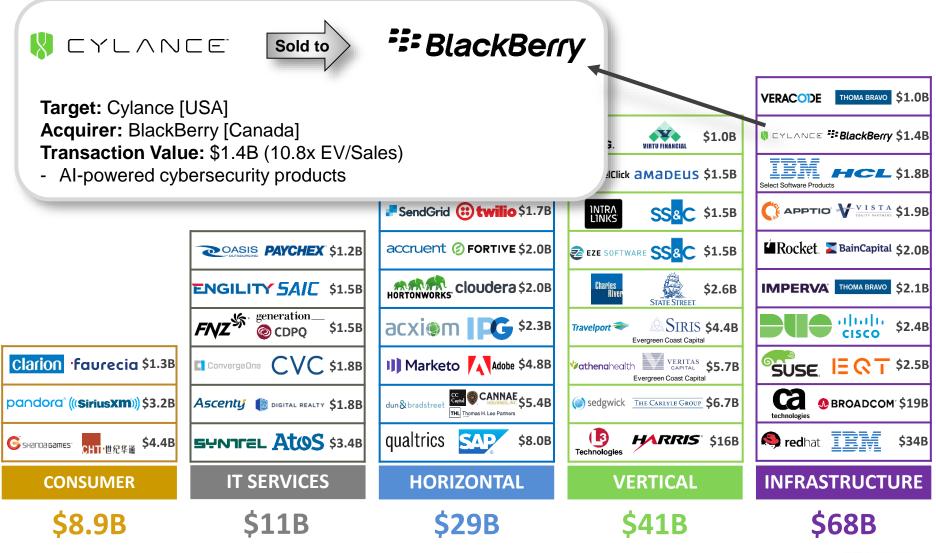












CORUM



Public Valuation Multiples



Corum Analysis

Steepest drop among all sectors, back to June 2016 levels...

...though the drop in EBITDA multiples was more in line with other sectors.





Internet Market

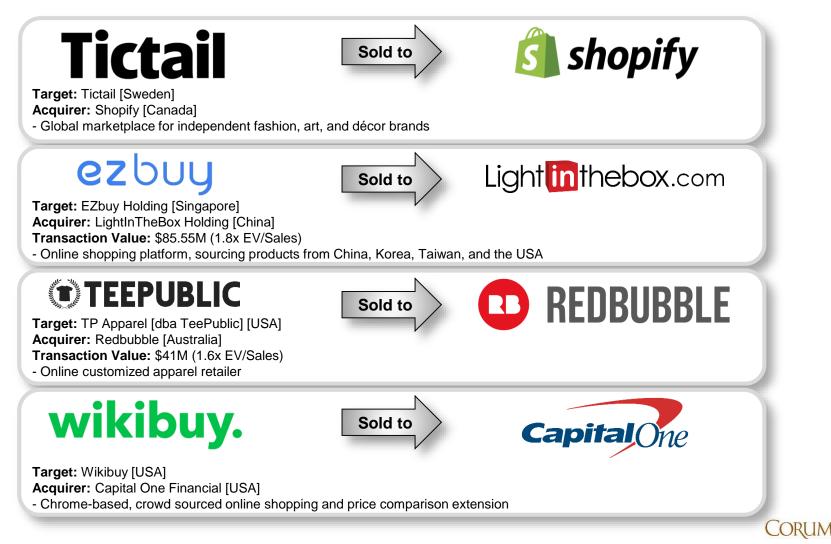
Deal Spotlights: Travel & Leisure





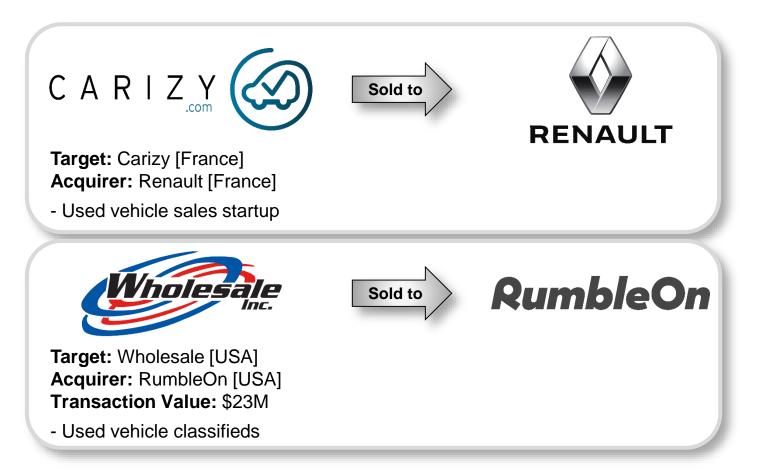
Internet Market

Deal Spotlights: E-Commerce



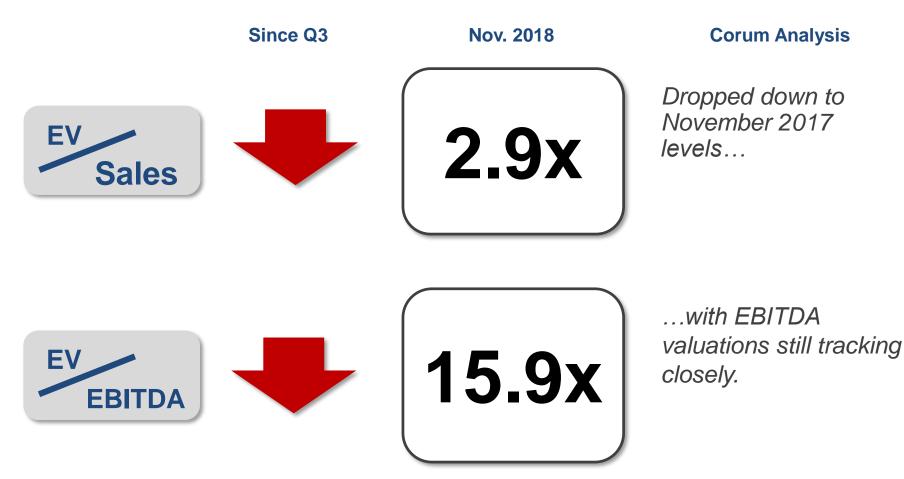


Deal Spotlights: Car Classifieds



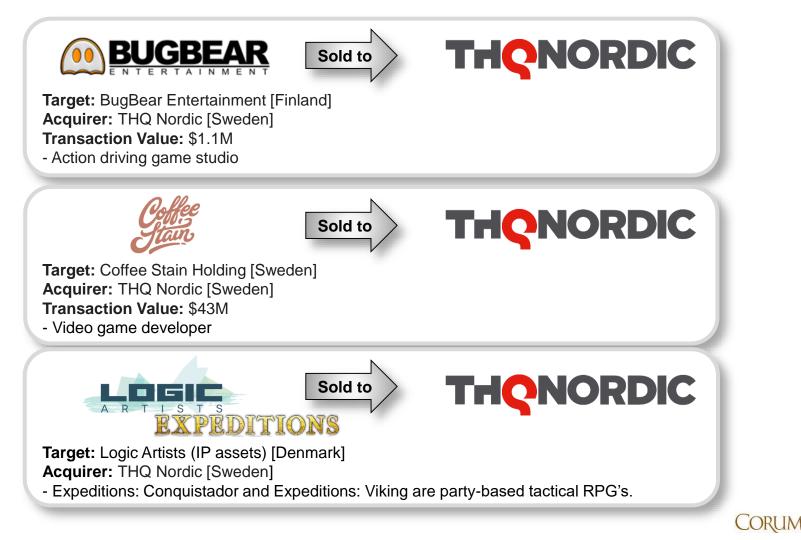


Public Valuation Multiples





Deal Spotlights: THQ Nordic Video Gaming Buying Spree

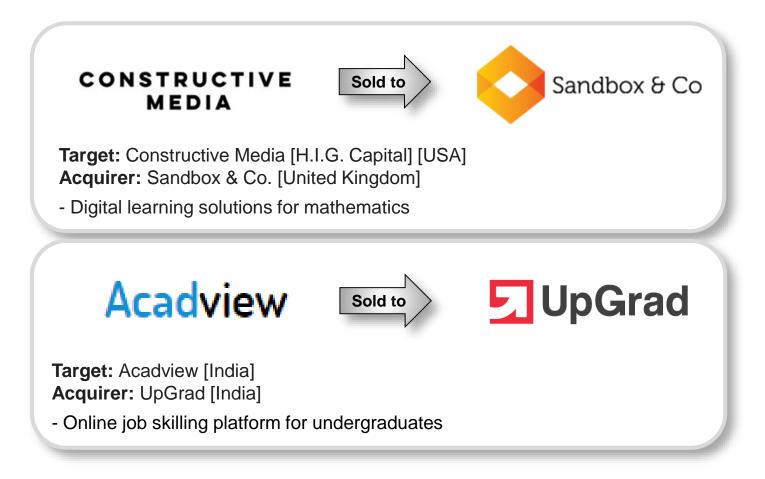


Deal Spotlights: Microsoft Video Gaming Buying Spree





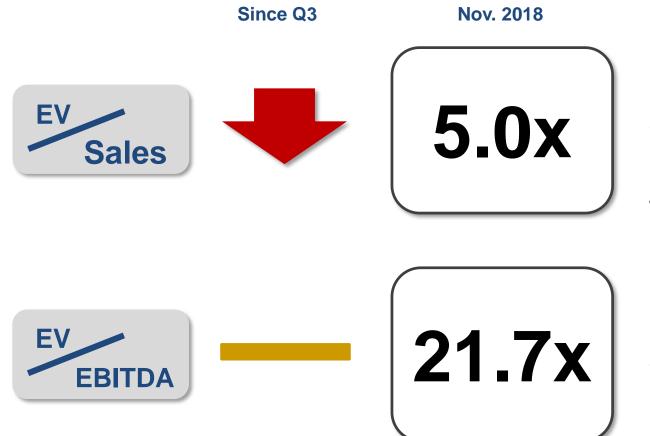
Deal Spotlights: Consumer Education







Public Valuation Multiples



Corum Analysis

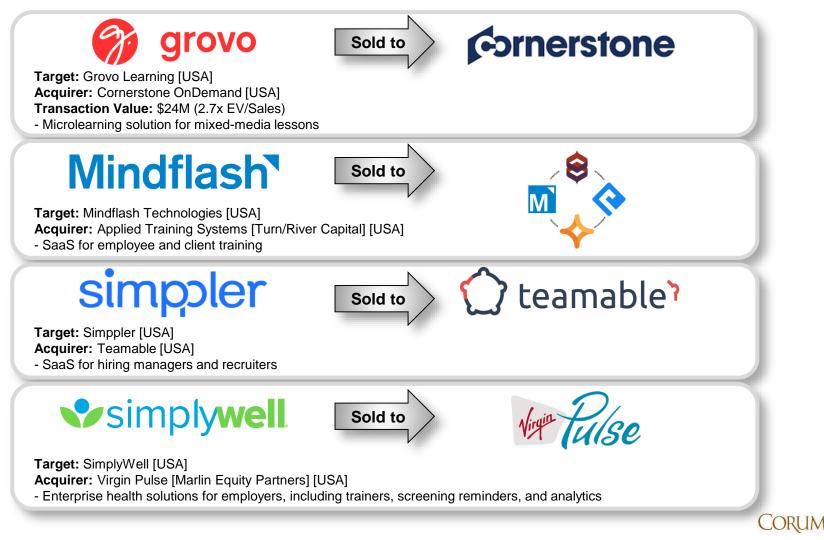
Slight dip to mid-year metrics, with cloud & enterprise valuations weathering the storm...

...with EBITDA metrics holding steady.



Horizontal Application Software Market

Deal Spotlights: HR



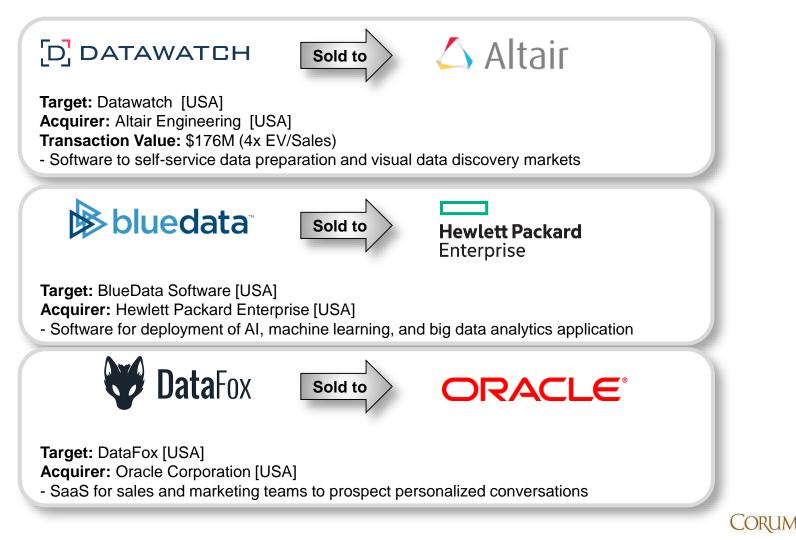
Horizontal Application Software Market

Deal Spotlights: Customer Engagement



Horizontal Application Software Market

Deal Spotlights: Business Intelligence





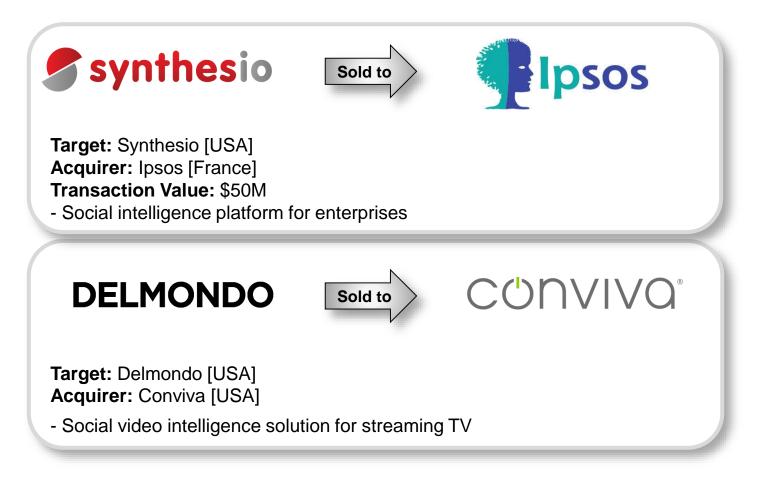
Deal Spotlights: Project Management







Deal Spotlights: Social Media Intelligence





Megadeals H2 2018 to Date HCL Sold to Select Software Products THOMA BRAVO \$1.0B VERACODE **Target:** IBM (Multiple software products) [USA] Acquirer: HCL [India] SCYLANCE BlackBerry \$1.4B Transaction Value: \$1.8B IBM **HCL** \$1.8B - Various software product units including Appscan, BigFix, Notes, Select Software Products Domino, Connections; on-premises Unica, Commerce, Portal 🕻 ΑΡΡΤΙΟ΄ 😽 VISTA \$1.9B accruent () FORTIVE \$2.0B OASIS PAYCHEX \$1.2B Rocket. BainCapital \$2.0B HORTONWORKS CIOUdera \$2.0B Charles River IMPERVA THOMA BRAVO \$2.1B ENGILITY SAIL \$1.5B \$2.6B STATE STREET generation_ 11 11 11 SIRIS \$4.4B \$2.4B FNZ \$1.5B Travelport 🗢 CDPO CISCO Evergreen Coast Capital VERITAS \$5.78 Clarion 'Faurecia \$1.3B CVC \$1.88 Marketo Adobe \$4.8B ConvergeOne Evergreen Coast Capital dun&bradstreet pa∩dora° (((**siriusXM**))) \$3.2B Sedgwick THE CARLYLE GROUF \$6.7B BROADCOM[®] \$19B Ascenty S1.8B THL Thomas H. Lee Partners technologie (B) Technologies qualtrics 🧠 redhat. 🔢 👘 SUNTEL Atos \$3.48 SAD \$8.0B **HARRIS**[®] \$16B \$34B G shanda games CHT·世纪华诵 \$4.4B **IT SERVICES** HORIZONTAL VERTICAL **INFRASTRUCTURE CONSUMER** \$8.9**B** \$29**B** \$41B \$68**B S11B**

CORUM

Corum Research Report

Elon Gasper EVP, Research



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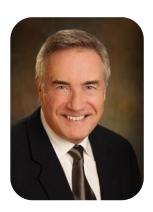
Becky Hill Research Analyst



10 Tips for Postacquisition Success



Introduction



Bruce Milne Founder & CEO Corum Group

In his capacity as CEO of the Corum Group, Bruce Milne has overseen more technology M&A transactions than anyone in the world, netting sellers over \$7 billion in personal wealth.

Prior to Corum, he founded or owned four software/IT/internet related firms, including the largest vertical market software company in its time, AMI. This Inc. 500 firm, at its peak, was rated by IDC as the fastest growing computer-related company in the world. He has also been at the vanguard of creative financing and, at one point, raised more venture capital in a single closing than anyone in history without a lead investor. Through Corum, he has helped execute over \$1 billion in financings/recapitalizations with VC and PE firms in the U.S. and Europe.

As a recognized expert in software, he has served on numerous advisory boards including Bill Gates at Microsoft, IBM, and Apple. He was founding investor in a number of firms, including Blue Coat, Bright Star and Sabaki, as well as advisor to two governors, a senator, and the Canadian Government. He was a board member of the Washington Technology Center, and founded the WTIA, the nation's most active regional technology trade association.

Bruce is a Dean's List graduate from the University of Washington in International Business, and graduated from Harvard Business School with Distinction. He has authored hundreds of articles on tech M&A, management, and three books on business models, including "Power Planning - How to Structure Your Software Company for Success."

Integration

53% FAILURE RATE

"How often do mergers fail to meet the buyer's or seller's expectations?" - Ernst and Young



- 1. Know How Integrations Fail
- 2. Understand the Levels of Integration
- 3. Start the Conversation Early
- 4. Create a Team to Set the Right Expectations
- 5. Mitigate Risk & Satisfy Stakeholders
- 6. Establish the Operating Model
- 7. Retain Your Key Employees
- 8. Learn from Others
- 9. The Importance of Celebration
- 10. Don't Shortcut the Process



Know How Integrations Fail

Jon Scott Managing Director Corum Group International



Top 6 Reasons for Integration Failure

- **1.** Inadequate Due Diligence
- 2. Change in Environment/Strategy
- **3.** Poor Leadership/Direction
- 4. Culture Clash
- **5.** Improper Retention Plans
- 6. Stifling Management





Understand the Levels of Integration

Lonnie Schilling Vice President Corum Group



Integration Overview

Limited Integration

Leaves business unit intact; consolidates treasury, legal, and corporate functions

Partial Integration

Some departments are merged; some remain as standalone groups (i.e. R&D, etc.)

Full Integration

Every part of the business unit is absorbed, leaving no separate entities





Start the Conversation Early

Jim Perkins Executive Vice President Corum Group



| Integrating – Best Practices | | | |
|------------------------------|---|--|--|
| MARKETING | Vision/StrategyMarketplace PositioningSales Strategy | | |
| HUMAN RESOURCES | HR Concepts, Benefits, Compensation Plans Organization People | | |
| RELATIONSHIP MANAGEMENT | Customers Dealers/Partners Suppliers | | |
| OPERATIONS | Processes Systems/Procedures Product/Technology | | |





Create a Team to Set the Right Expectations

Peter Prince Senior Vice President Corum Group



The Integration Plan

- Both sides should define a multi-disciplined task force that works together as one team
- Hire a full-time executive officer as dedicated integration manager to guide the process
- Have the integration team develop the plan and execute it
- Have regular reporting
- Goal: establish operating model, mitigate risk, satisfy stakeholders



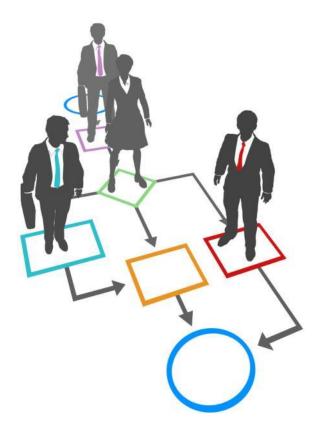


Mitigate Risk & Satisfy Stakeholders

Arnaud Viviers Vice President Corum Group



Mitigate Risks



- Retain key employees
- Protect Intellectual Property and other confidential information
- Engineer short-term wins, within the first 100 days after closing



Satisfy Stakeholders



- Shareholders
- Employees
- Customers
- Partners/Vendors
- Investment Banking Community



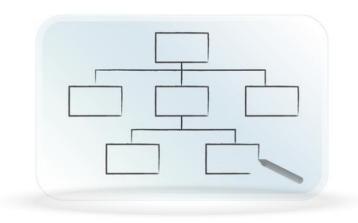


Establish the Operating Model

Steve Jones Senior Vice President Corum Group

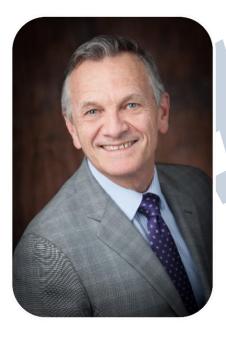


Establish Operations Model



- Organizational Chart
- Roles and Responsibilities
- Compensation and Benefits





Retain Your Key Employees

Martin Lowrie Vice President Corum Group



Retaining Key Employees



- Great communication
- Welcome/retention bonuses
- Completion bonuses
- Profit sharing
- Stock options
- Earn out provision





Rob Griggs Senior Vice President Corum Group International Learn from Others: Retention Plan Case Studies



Sample Employee Retention Plans

| Company A | 7 Employees | Quarterly Retention Bonuses for two years Completion Bonus to R&D staff |
|--------------|----------------|--|
| | | Profit Sharing |

| Company B | 25 Employees | Welcome Bonus (50% now; 50% in 12 mo) New Stock Option – Vested four years No cut; 12-month severance |
|--------------|-----------------|---|
|--------------|-----------------|---|

| C Employees | Company C | 60 | Put key employees into earn-out – based on milestones Two-year stay bonus – lump sum in 24 mo |
|-------------|--------------|----|--|
|-------------|--------------|----|--|



The Importance of Celebration

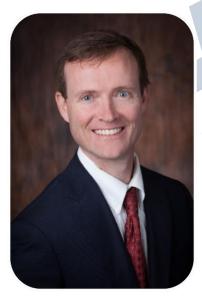
Dan Bernstein Senior Vice President Corum Group Ltd.



Don't Forget to Celebrate







Don't Try to Shortcut the Process

Joel Espelien President Corum Group Ltd.



8 Stages for an **Optimal Outcome**





- 1. Know How Integrations Fail
- 2. Understand the Levels of Integration
- 3. Start the Conversation Early
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Q&A

We welcome your questions!

- Use Q&A chat box on your screen
- Submit to queue at any time



Upcoming Conference Schedule

Selling Up Selling Out (SUSO) - Ready to go to market? During this half-day workshop, learn to prepare, position, research, value, negotiate, and execute due diligence for maximum price and structure. This is the most attended Tech M&A event ever – participants have done over \$1 trillion in transaction value.

Merge Briefing (MB) - The Merge Briefing is a 90-minute executive briefing providing a current M&A market update (trends, valuations, etc.), as well as a brief overview of the Tech M&A process: "8 Steps To An Optimal Outcome."

| La Jolla | Paris |
|-------------|-----------|
| Singapore | Helsinki |
| Los Angeles | Berlin |
| Rennes | Barcelona |
| Boston | Atlanta |
| Denver | Grenoble |
| New York | Zurich |
| Santa Cruz | Amsterdam |

www.CorumGroup.com/Events

After the Deal – Celebration





www.corumgroup.com