

Tech M&A Monthly

Starts in 2 minutes

CORUM Tech M&A Monthly

Tips for Successful Post-Merger Integration





We welcome your questions!

Email questions to info@corumgroup.com

This event is being recorded

On demand webcast will be available at www.corumgroup.com

Merge Briefing



MERGE BRIEFING

- 90 Minutes
- Industry Update
- Overview of the M&A Process



Selling Up, Selling Out





- Half-Day
- Tech M&A Bootcamp
- The most attended tech executive conference in history









- Half-Day
- Tech M&A Bootcamp
- The most attended tech executive conference in history

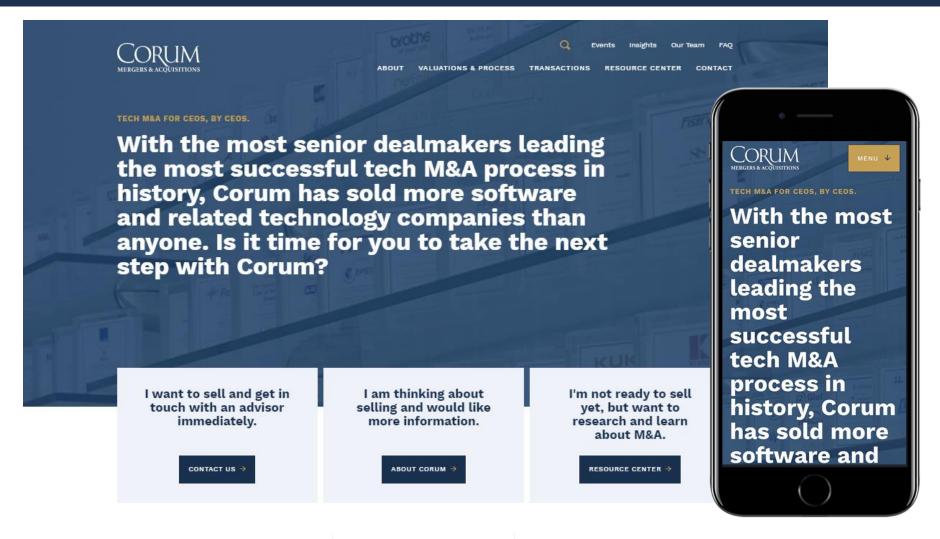
MERGE BRIEFING



- 90 Minutes
- Industry Update
- Overview of the M&A Process

CorumGroup.com





36Years in business

\$10B
In wealth created

400+Closed transactions

World Tech M&A Leaders





Focus—sell side, technology only

Detailed, professional, global process

Team approach, senior dealmakers

World Technology Council

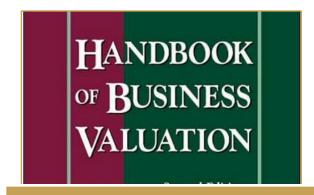
SOLD MORE SOFTWARE-RELATED FIRMS THAN ANYONE

World Tech M&A Leaders





Research

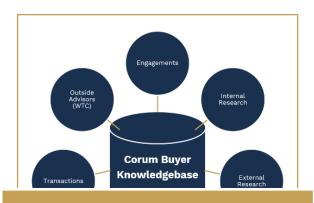


Valuation

JEFFREY D. JONES



Education



Database

World Tech M&A Leaders





The definitive tech M&A education

- Since 1990, the most attended executive conference in technology history
- More events hosted than all other competitive conferences combined
- Over \$3 trillion in transaction value by attendees – buyers and sellers



8 Stages for an Optimal Outcome



Past Attendees Include













































Tech M&A Monthly

Starts in 1 minutes

CORUM Tech M&A Monthly

Tips for Successful Post-Merger Integration



Presented By



Tim Goddard, EVP, Corporate Strategies, Corum Group Ltd.



- Served as marketing and product manager for GIS software startup Depiction, Inc., and previously worked in marketing for VizX Labs, a pioneering SaaS startup delivering DNA analysis tools.
- Worked for a US Senate campaign and taught science in Rio de Janeiro.
- Graduated Magna Cum Laude from Bethel University in St. Paul, Minnesota, with degrees in History and Biology.



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Agenda



Welcome

CEO Report: "Selling your Company?60 MUST DO's You Can't Ignore"

Event Report

Deal Report

Tech M&A Market Research Report

Buyers Corner: "Best Practices for NDAs"

Special Report: "Tips for Successful Post-Merger Integration"

Closing

CORUM
CEO Report
Selling your Company?
60 MUST DO's You Can't Ignore.



World Technology Council (WTC)

- Luminaries
- Co-sponsors
- Former clients
- Domain leaders









Webcasts







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SOFTWARE

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The Millennium Starts With A Bang



Bruce Milne, President & CEO, Corum Group Ltd.

The Millennium began with a bang, at least from an M&A standpoint. After a cautious last half of '99, we saw an explosion of activity starting from the very first day, and it hasn't let up. We have concluded a transaction every ten days, as witnessed by the enclosed tombstones. And the activity has been in all markets, including the Internet, telecom, ERP, CRM, financial services, and vertical markets. Further, this phenomenal activity is clearly being echoed worldwide as half of these transactions involve a non-US buyer or seller. In our feature story, we go into more detail on this trend and what we expect to see going forward.

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Corum G software, database and perso tionships leaders at

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Buys

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Corus Internet, potential short and strengths

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International Merger Market Mushrooms

Corum Group Ltd. has served the software, related IT services, content, and Internet industries since 1985 from our corporate headquarters in Bellevue, Washington. As our business has expanded worldwide, we looked for additional avenues to bring our recognized industry leadership and expertise in M&A transactions to clients across the globe.

Corum is pleased to announce the formation of our International affiliate: Corum Group International S.à.r.l.

This company was formed beginning in 1999 and finalized in 2000 with the express purpose of enhancing Corum's service to international clients. Corum Group International is headquartered in Lausanne, Switzerland, with a staff devoted to the European Community and other international markets. Euro-centric research and writing is prepared in this office, and a multi-lingual staff is available to assist clients in identifying and completing transactions with optimum merger and acquisition candidates. Both Sellside and Buyside services are offered, as well as the Selling Up Selling Out, and Buying In Buying Out seminars. The extensive database of contacts and transactions that Corum Group Ltd. has built over the past 15 years is available to Recent international transactions include:



SYSTEMATICS AC

has acquired



We extend an excitation added to IDP Const.

CORLIM

The office in Lausanne can

The office in Lausanne can be contacted at:

Corum Group International S.à.r.I.
Luxembourg, succursale Lausanne
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Telephone: (Int + 41 21) 341 1555
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http://www.corumgroupinternational.com

Correspondence: Case postale 313, CH-1001 Lausanne, Suisse

On staff will be Klara Scheidegger-Körösi in the Lausanne office, and Miro Parizek working out of Munich, Germany.

From the Editor

(continued from page 2)

supply chain sector. Many remaining independent *ERP* players were bought in the first six months of the year. Great Plains' purchase of Solomon and Realworld, Gores Technology Group's acquisition of Infinium's NT Financials, and ACCPAC's (CA) recent acquisition of SBT Accounting Systems are an example of this trend.

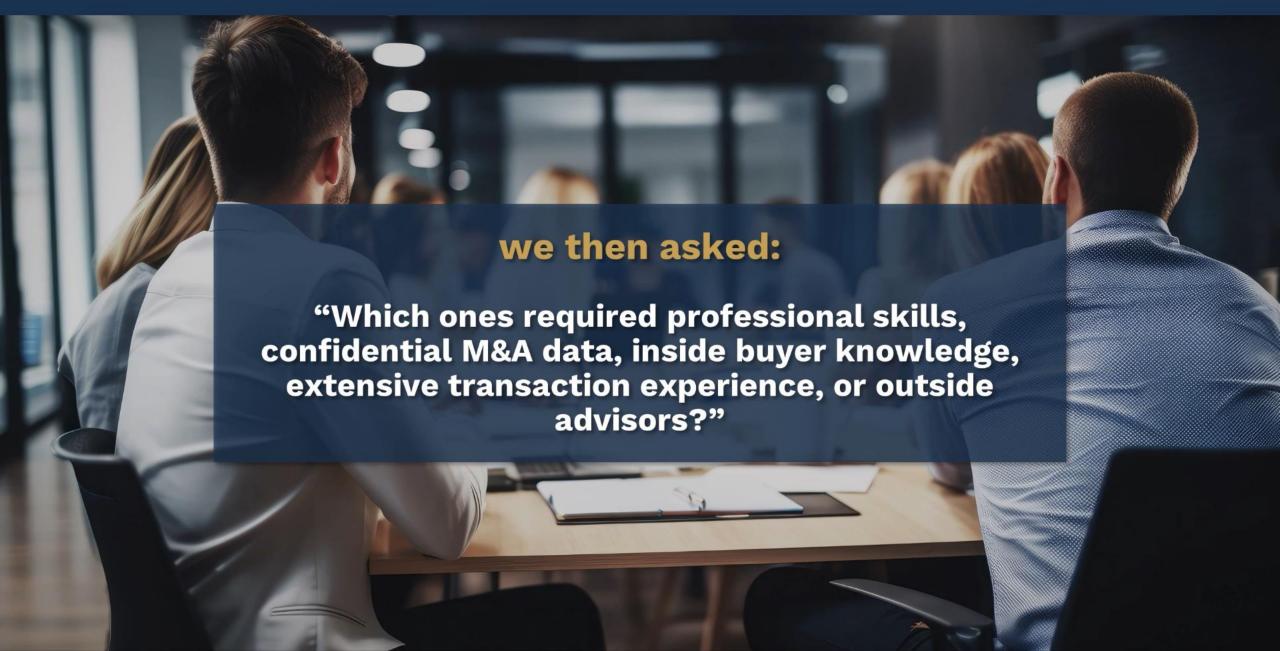
CRM is another hot market segment with transaction multiples approaching the dot.coms in their glory days. While many deals were announced, we were personally involved in several, including the acquisition of **Dexton** in Holland by Infinium, and Staffware's (U.K.) acquisition of Marketforce in Texas. Another related transaction was the acquisition of Top Producer in Vancouver (Canada) by Homestore.com, a good example of a dot.com company buying a wellknown established and profitable industry leader. We expect to see more transactions like the Top Producer deal as Internet companies are forced to begin showing profit results to impatient shareholders.

EAI and Workflow companies are equally active in terms of number of deals and multiples paid. Leading vendors are quickly trying to fill the below in their technology of schools.











- Corporate Preparation
- Business Plan
- Marketing Plan
- Org Chart
- Staff Bios
- NDA
- Non Solicitation
- Executive Summary
- Introduction Letter
- Financials (3 years)

- Recast Financials
- Financial Package
- 3 Year Projections
- Pipeline Analysis
- Lead Process
- Pricing Analysis
- Market Research
- Competitive Research
- Buyer Research
- Ind. Buyer Strategy

Items in **RED** require professional skills, confidential M&A data, inside buyer knowledge, extensive transaction experience, or outside advisors



- Corporate Presentation
- Comparable Transactions
- Industry Comps
- DCF Analysis
- Replacement Cost
- Terminal Value
- Valuation Report
- All Agreements
- All Litigation Threats
- Shareholder Qualification

- HR Needs
- Audit
- Activity Log
- Terms Sheet(s)
- Synergy Analysis
- Dilution Analysis
- Tax Analysis
- Taxable Assets
- Negotiation
- LOI



- Stand Still Prep.
- Outside Opinions
- DD Checklist
- DD Timeline
- Merger Agreement
- Asset Schedule
- Fairness Opinion
- Employ. Agreement
- Non Competes
- Patent Analysis

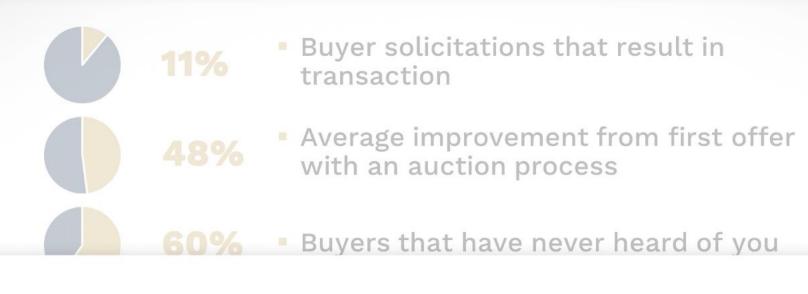
- Customer Overview
- Client Sign-off
- Bulk Sale
- Sovereign Approval
- Proxies
- Security Agreements
- Registration
- Shareholder Exp. Distr.
- Announcements
- Integration Process

Items in **RED** require professional skills, confidential M&A data, inside buyer knowledge, extensive transaction experience, or outside advisors











80% • "Self-managed" tech M&A failure rate



 Deals involving only one bidder that are suboptimal



Self-managed M&A is ineffective and expensive.

Failing with your most logical buyers may leave you would be sellable.



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CORUM Event Report November 2023



Corum Field Report



MERGE BRIEFING

Online in:

Phoenix - Nov. 14

Bogota - Nov. 15

Manchester - Nov. 23

Pittsburgh - Nov. 28

Dallas - Nov. 29

Corum Field Report





Online M&A Bootcamp **Montreal - Nov. 15**

Istanbul - Nov. 16

Raleigh-Durham - Nov. 21

Budapest - Nov. 22

Ho Chi Minh City - Nov. 23

Kuala Lumpur - Nov. 30

Ann Arbor - Nov. 30

WFS Event Report: November 2023





Please visit:

www.corumgroup.com/events

to find a Tech M&A event near you!

WFS Content _













16 NOVEMBER 2023

ASIA: GROWTH & EXIT STRATEGIES

BUILDING FOR SCALE, BUILDING FOR SALE

ONLINE





VALUATIONS



TECH TRENDS



SELLERS



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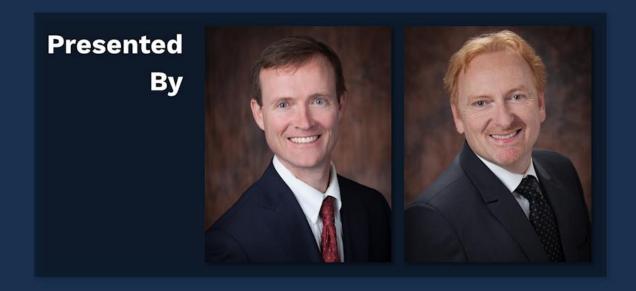
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CORUM Deal Report November 2023



Deal Report



Joel Espelien **Executive Director -Client Services** Corum Group Ltd.







has acquired



Corum acted as exclusive M&A advisor to FileOnQ



Deal Report



William Hill **Senior Vice President**

Corum Group Ltd.



and

PEOPLESAFE

have acquired

Trusty Ox Systems developers of



Corum acted as exclusive M&A advisor to Trusty Ox Systems



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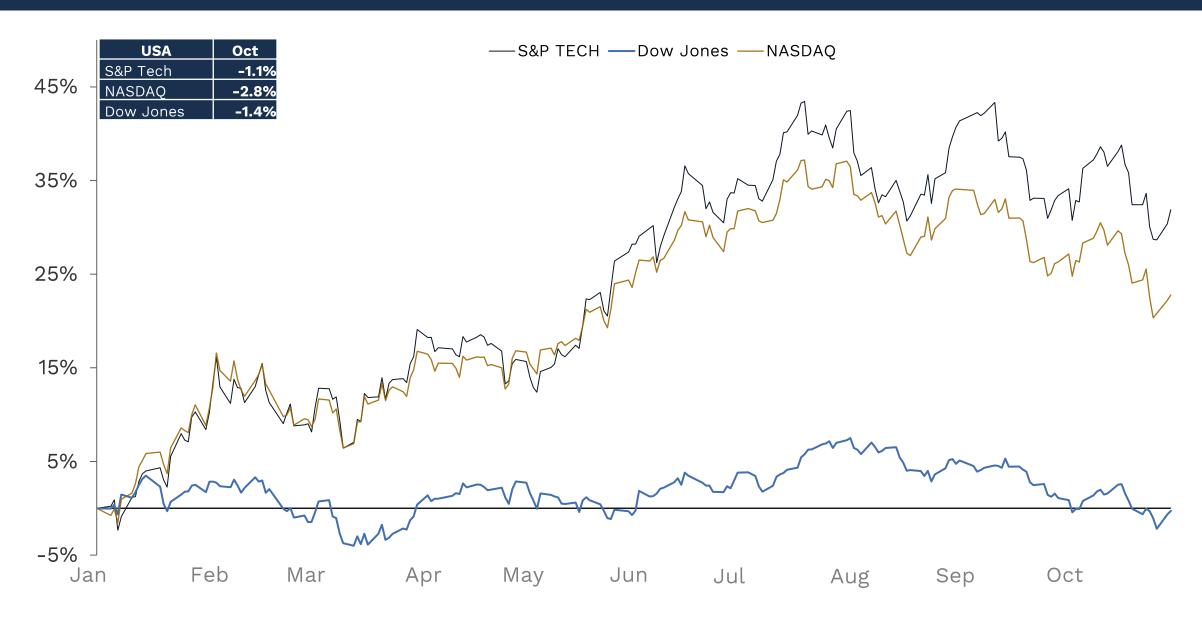
Closing



Public Markets 2023 YTD

% CHANGE





Corum Index TECH M&A



23%

67%

45%

17%

45%

70%

October 2022 October 2023 **Transactions** 328 403 **Market Mega Deals** 6 \$4.6B **Largest Deal** \$2.5B October 2022 October 2023 **Private Equity** 30 35 **Platform Deals Pipeline VC-Backed Exits** 67 97 **Non-Tech Acquirers** 20 34 October 2022 October 2023 **Cross Border** 35% 36% **Transactions Attributes Start-Up Acquisitions** 19% 23% 17 yrs **Average Life of Target** 18 yrs

2023 Mega Deals (Jan-Oct)







Public Valuation Multiples







Subsector	Sales	EBITDA	Examples
Business Intelligence	5.40x	15.0x	MicroStrategy VERINT. NICE®
Marketing	3.15x	19.6x	Wix bread HubSpot
ERP	3.96x	18.3x	ORACLE PEGA SAP
Human Resources	7.00x	17.6x	PRECRUIT PAYCHEX workday.
SCM	11.1x	40.4x	AMERICAN DESCARTES MA Manhattan Associates.
Payments	2.18x	10.8x	ACI UNIVERSAL PAYMENTS. PayPal Square
Other	2.26x	15.2x	NUANCE OPENTEXT™ salesforce

2023 Mega Deals (Jan-Oct)





EngageSmart SOLD TO VISTA

Seller: EngageSmart [USA]

Acquirer: Vista Equity Partners [USA]

Transaction Value: \$2.5B (10.3x EV/Sales and 82x EV/EBITDA)

- Customer engagement & payments SaaS





Call Center Software







Seller: LiveVox [USA] Acquirer: NICE [Israel]

Transaction Value: \$382M and 2.6x EV/Sales

- Al-based contact center SaaS







Seller: Plum Voice [USA]

Acquirer: SharpenCX [TELEO Capital] [USA] - Voice-based customer interaction SaaS







Seller: I-Net [United Kingdom]

Acquirer: NUSO [USA]

- Call center & telephony CPaaS





EHS

Trusty Ox Systems the developer of







Seller: Trusty Ox Systems [Canada]

Acquirer: Peoplesafe [ECI] [United Kingdom]

- Workers safety management software









Seller: Lucidity [Australia]

Acquirer: Ideagen [HG Capital] [United Kingdom]

- EHS management SaaS





Data Management







Seller: Manta [USA] Acquirer: IBM [USA]

- Enterprise data lineage automation SaaS



Splitgraph SOLD TO





Seller: Splitgraph [United Kingdom] Acquirer: EDB [Bain Capital] [USA]

- SQL-based database management SaaS







Seller: Datametica [India]

Acquirer: Onix [Tailwind Capital] [USA]

- Data migration, modernization & analytics SaaS

2023 Mega Deals (Jan-Oct)











Seller: SP+ [USA]

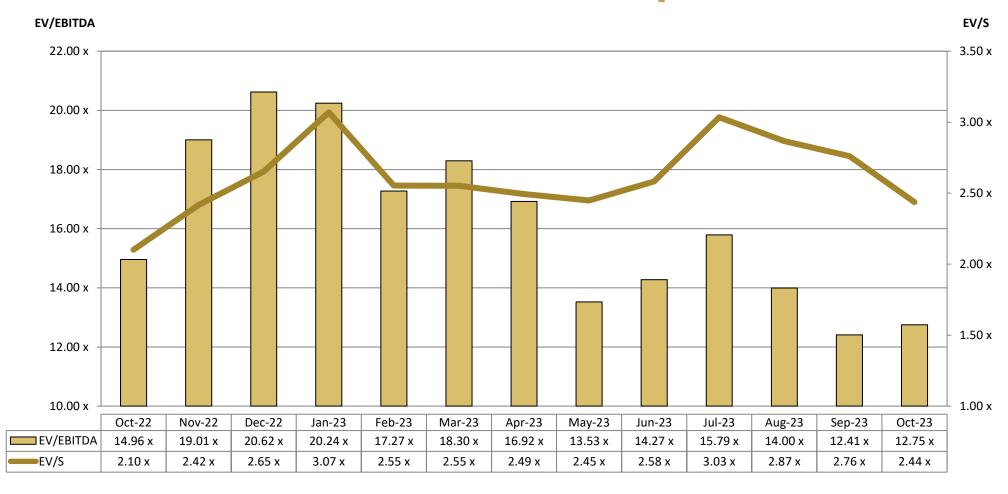
Acquirer: Metropolis [USA]

Transaction Value: \$1.5B (1.9x EV/Sales and 14x EV/EBITDA)

- Parking management SaaS & services



Public Valuation Multiples







Subsector	Sales	EBITDA	Examples
Casual Gaming	2.37x	12.5x	EMBRACER* Nintendo netmarble
Core Gaming	3.70x	12.1x	Electronic Arts UBISOFT
Other	2.28x	21.5x	IJF NETFLIX Spotify





Games





Seller: Snowprint [Sweden] Acquirer: MTG [Sweden]

- Mobile game development studio





Seller: Digital Eclipse [USA] **Acquirer:** Atari [France] **Transaction Value: \$6.3M**

- Videogame development studio





Consumer Healthcare



Seller: aidhere [Germany] **Acquirer:** Sidekick [Iceland]

- Prescription digital therapeutics mobile application





Messaging



Seller: Texts.com [USA]

Acquirer: Automattic [USA]
Transaction Value: \$50M

- Social messaging mobile application



Public Valuation Multiples







Subsector	Sales	EBITDA	Examples
A/E/C	9.59x	38.4x	AUTODESK STEMES SYNOPSYS®
Automotive	2.15x	15.5x	=AutoTrader Scout24 CDK GLOBAL
Energy & Environment	3.18x	20.5x	IHS Markit Itron xylem
Financial Services	4.32x	16.9x	Broadridge SS&C ISETV.
Government	2.18x	13.9x	NORTHROP L3HARRIS ** tyler tyler tyler tyler tyler
Healthcare	1.21x	20.5x	Allscripts*
Real Estate	1.09x	57.9x	REDFIN CoStar Group Zillow
Other	3.91x	25.2x	amadeus Rockwell Sabre.





HealthTech





Seller: Medicx Health [USA] Acquirer: OptimizeRx [USA] **Transaction Value: \$95M**

- Omnichannel marketing & analytics SaaS







Seller: Viewgol [USA] **Acquirer:** CPSI [USA] **Transaction Value: \$36M**

- Ambulatory RCM analytics SaaS





EdTech







THOMABRAVO

Seller: Parchment [USA]

Acquirer: Instructure [Thoma Bravo] [USA]

Transaction Value: \$835M

- Education transcript management SaaS







Seller: Tribal Group [United Kingdom]

Acquirer: Ellucian [Blackstone/Vista Equity Partners] [USA] **Transaction Value:** \$193M (2.0x EV/Sales and 18.6x EV/EBITDA)

- Educational ERP & CRM SaaS





Seller: Kide Science [Finland]

Acquirer: Accelerate Learning [USA] - STEM education management SaaS





GovTech







22nd Century Technologies, Inc.

Seller: Queues Enforth Development [USA] **Acquirer:** 22nd Century Technologies [USA]

- Public safety CAD & records management SaaS







Seller: Avenu Insights & Analytics [Mill Point Capital] [USA]

Acquirer: Arlington Capital Partners [USA] - Government revenue management SaaS







Seller: FileOnQ [USA]

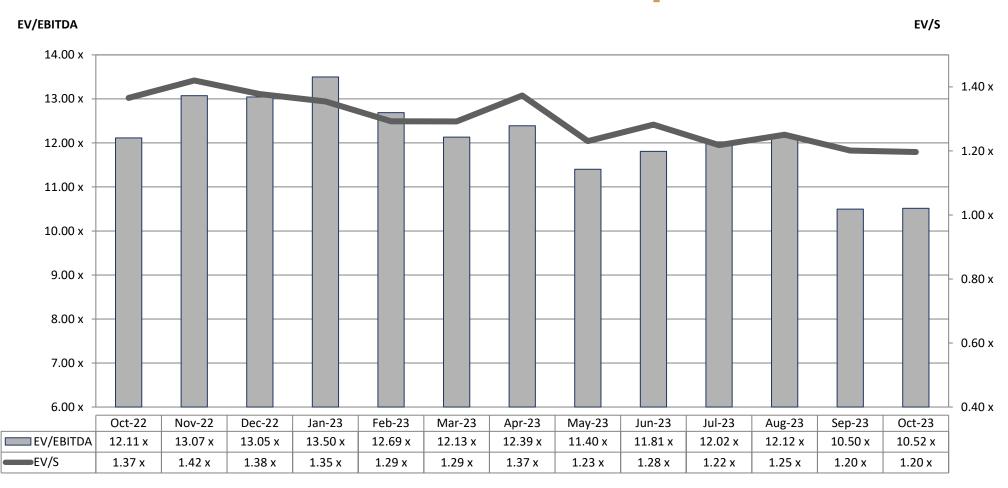
Acquirer: Sloane Street Partners [USA]

- Safety and justice platform



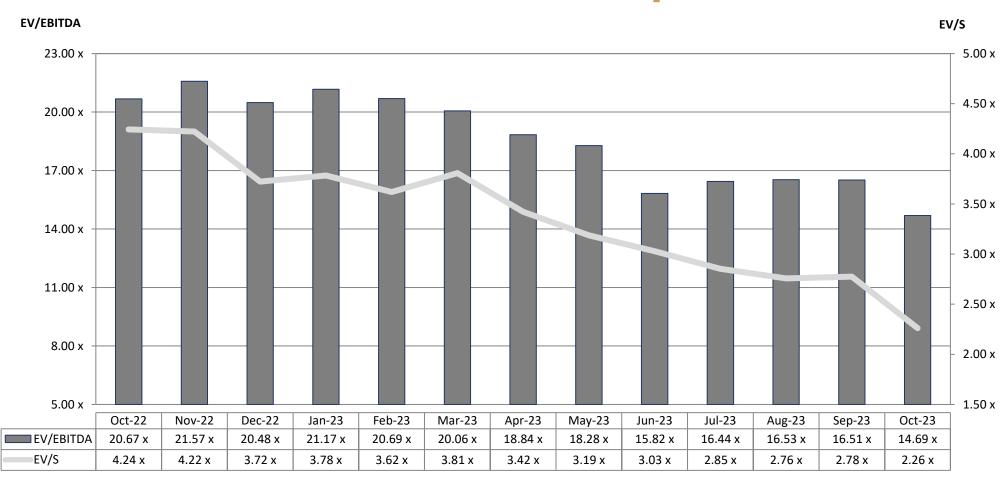


Public Valuation Multiples





Public Valuation Multiples







Software Development Services







Seller: teKnoluxion [USA]

Acquirer: Bridge Core [NewSpring] [USA] - Software & systems engineering services







Seller: Chapter 5 [Denmark]

Acquirer: Trifork Group [Switzerland] - Fintech software development services







Seller: Serempre [Colombia] **Acquirer:** Realogic Solutions [USA]

- Custom software development services









Seller: Formidable [USA] **Acquirer:** NearForm [Ireland]

- Software design & engineering consulting services





Focused Systems Integrators







Seller: Silverline [USA] **Acquirer:** Mphasis [USA] **Transaction Value: \$132M**

- Salesforce-focused IT consulting services







Seller: Beyond Technologies [Canada]

Acquirer: Syntax Systems [Novacap Investments] [Canada] - SAP-partnered consulting and systems integration services









Seller: Insomea [Tunisia]

Acquirer: Beyon Solutions [Bahrain Telecommunications Company] [Bahrain]

- Microsoft-partnered cloud IT consulting and managed services







Seller: Cloudnexa [USA]

Acquirer: nClouds [Charles Thayne Capital] [USA]

- AWS-based IT consulting services and managed services





Security Services







Seller: MNEMO [Mexico] **Acquirer:** Accenture [USA]

- AI-enabled managed cybersecurity services







Seller: Castra [USA]

Acquirer: Lumifi Cyber [USA]

- Managed detection & response services



advanced network systems

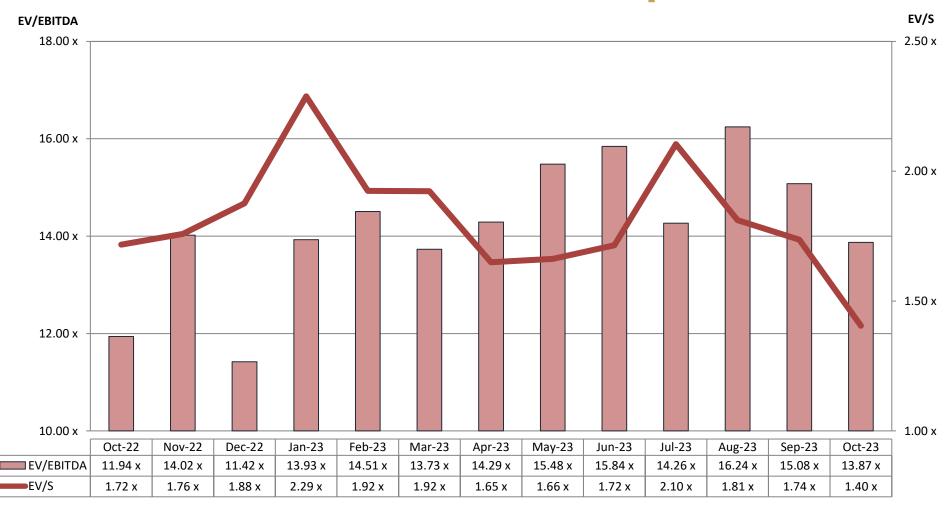




Seller: Advanced Network Systems [USA] Acquirer: Magna5 [NewSpring] [USA] - Managed cybersecurity & IT services



Public Valuation Multiples





Subsector	Sales	EBITDA	Examples
Diversified Internet	2.64x	15.2x	Alphabet Bai
eCommerce	0.74x	11.8x	ebay zalando
Social Network	1.39x	3.43x	Meta MIXI
Travel & Leisure	3.06x	15.7x	Delivery Hero





Travel



Seller: NextTrip [USA]

Acquirer: Sigma Additive Solutions [USA]

Transaction Value: \$50M - Online travel booking





Seller: Nomi Travel [USA]

Acquirer: Mews Systems [Czech Republic]

- Online hospitality guest experience & personalization site





Photo Marketplace







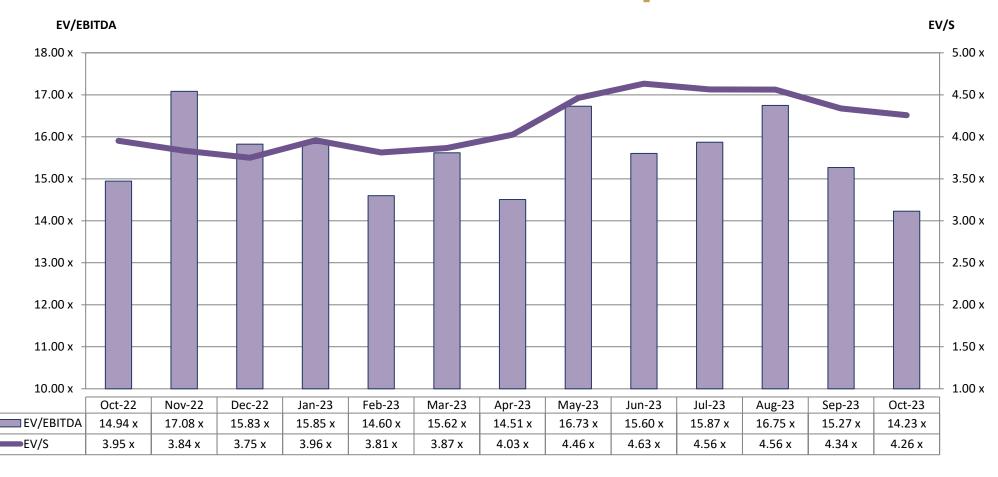
Seller: EyeEm [Talenthouse] [Germany]

Acquirer: Freepik [EQT] [Spain]

Photo-sharing online service



Public Valuation Multiples





Infrastructure SOFTWARE VALUATIONS

SUFIW	ARE VALUATION	N5
Subsector	Sales	EBITDA



new relic. Progress **A** ATLASSIAN

zoominfo

Examples







1.69x

5.41x

5.99x

4.67x

12.5x

13.7x

12.5x

19.5x

paloalto





Endpoint

Security

Other

26.5x

box

COMMVAULT

■ NetApp

Storage & Hosting

Network Management

Application Lifecycle

3.47x16.5x 3.29x







Cybersecurity







Acquirer: MC2 Titanium [The Chertoff Group] [USA]

Transaction Value: \$205M

- Managed detection & response SaaS







Seller: Avirtek [USA]

Acquirer: LOCH Technologies [USA] - Autonomic cyber security SaaS







Seller: SSS [New Zealand]

Acquirer: Acheron Capital [United Kingdom]

- Cybersecurity SaaS & services







Seller: Revelstoke [USA] Acquirer: Arctic Wolf [USA] - Security automation SaaS





Authentication



Seller: Uno [India]
Acquirer: Okta [India]

- Password management software





Seller: nextAuth [Belgium] **Acquirer:** itsme [Belgium]

- Multi-factor authentication SaaS

Corum Research Report





Amber Stoner Vice President



Artem Mamaiev Associate



Anna Lebedieva Senior Analyst



Olha Rumiantseva Analyst



Elena Serikova Data Researcher



Callum Turcan Research Writer





Tech M&A Research Report

Complete Global Market Report Available Upon Request info@corumgroup.com

On demand webcast will be available at: www.corumgroup.com

CORUM

Buyers Corner Best Practices for NDAs

Presented By Alden Mendoza
Vice President Corum Group Ltd.

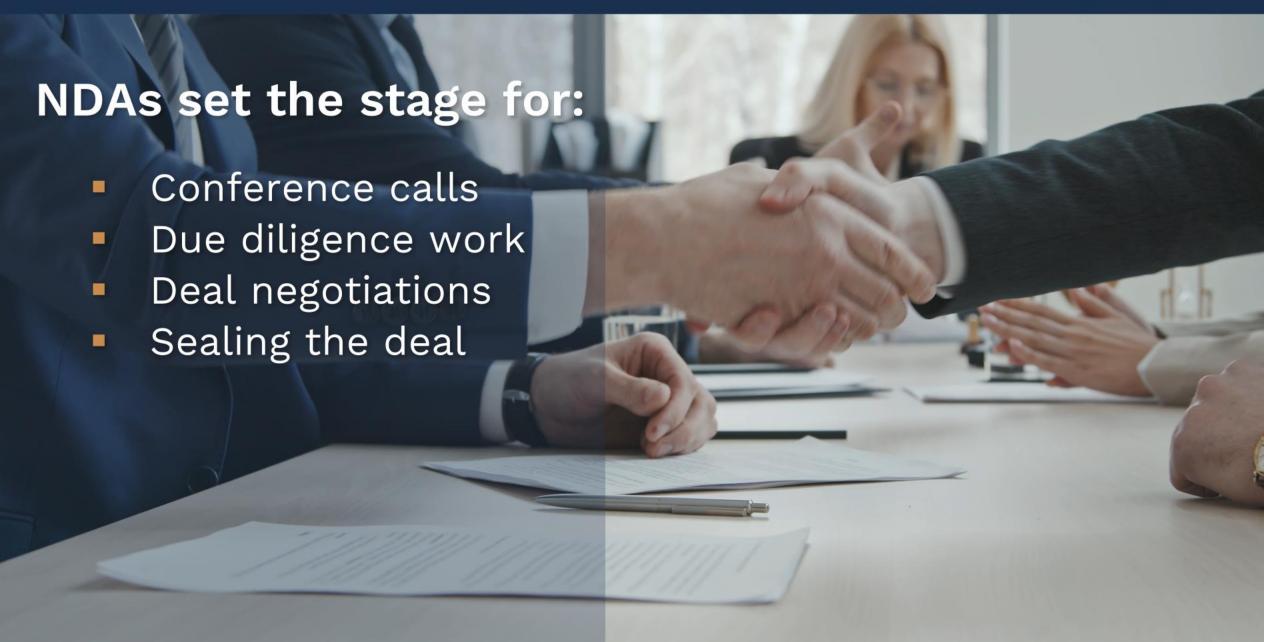


Confidentiality is Key

- NDAs, non-disclosure agreements, are the legally binding documents that enforce confidentiality
- Once finalized, NDAs allow both parties to exchange critical information to help validate a fruitful deal









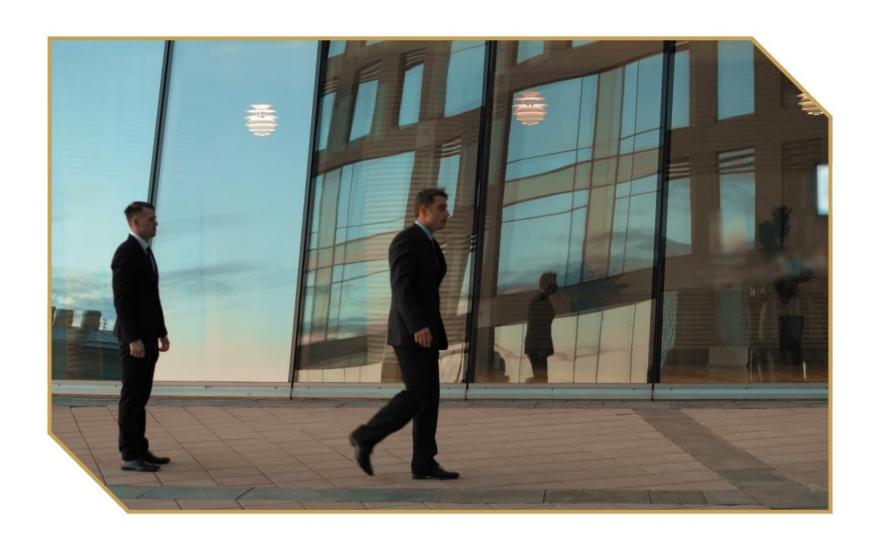
Corum Has More Experience Than Anyone Else...

...And With Decades of Experience in Tech M&A, Corum Can Lead You to the Optimal Outcome











Reaching an Agreement

- NDAs are typically based on industry-standards that are agreeable to each party
- If hurdles arise, there are always ways to reach a compromise











Governing Law

- Jurisdiction can be a major point of contention
- Buyers and sellers tend to gravitate towards their own locality
- Finding a middle ground can help move the process forward





Survivability Terms

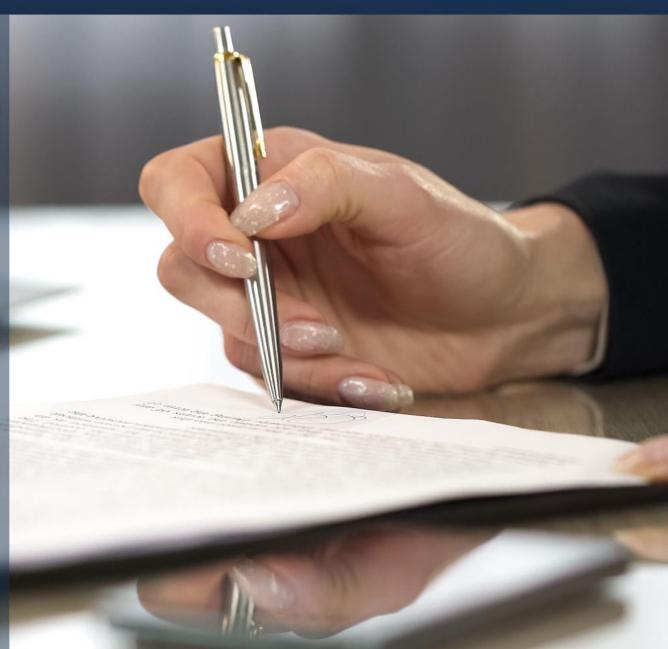
- Sellers want NDAs to last as long as possible while buyers want to limit the length of NDAs
- The typical length of an NDA is 24 months
- Buyers are often flexible as they are eager to pursue transactions





Extraneous Terms

- Certain subjects should be left out of NDAs, especially when the M&A process is still in its infancy
- For example, non-solicit and non-compete agreements should not be negotiated while creating NDAs





Non-Solicit and Non-Compete Agreements

- An NDA is neither the place nor the time for those issues to be negotiated
- These are complex considerations that need to be determined later





Later Negotiations

- There is an option to renegotiate confidentiality as part of the Letter of Intent (LOI)
- When buyers see the strategic benefit of the potential M&A transaction, they are willing to be more flexible to get the deal done





One Final Thought

- There are limitations to what buyers can accept during the NDA negotiation process
- Sellers should understand that rejection of demands is due to compliance and legal limitations
- Having a robust compliance process is a major advantage for buyers

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CORUM

Special Report
Tips for Successful
Post-Merger Integration



What is the percentage of deals that fail in integration?



What is the percentage of deals that fail in integration?



53% FAILURE RATE

M&A Transactions that **fail** to meet the expectations of either the **Buyer or Seller**.

Common Areas of Regret





The Number One Reason





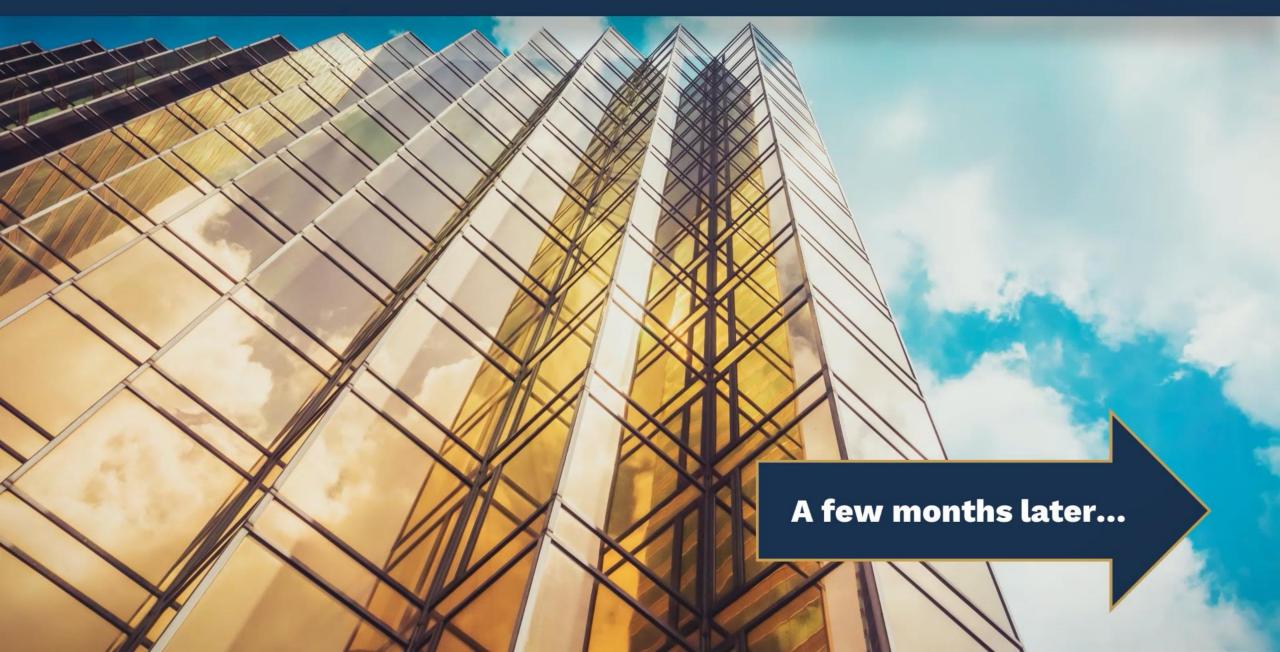
Imagine a Scenario...





Imagine a Scenario...





Imagine a Scenario...













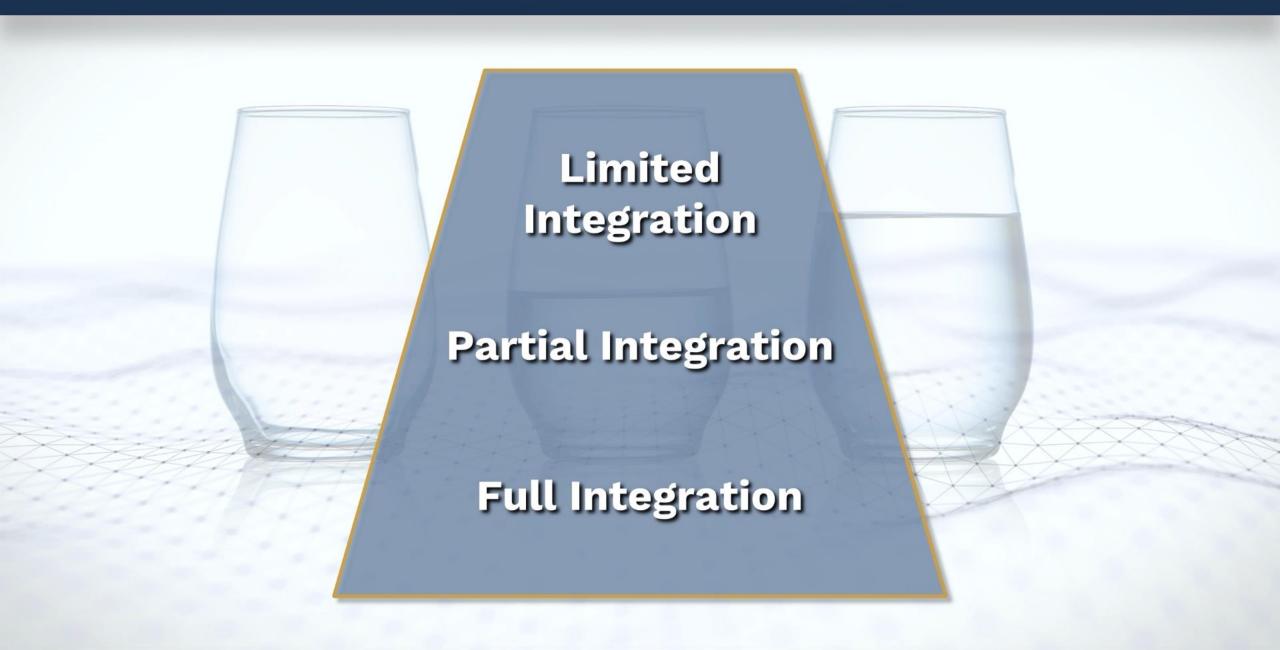


Reasons for Failed Integration

- 1) Inadequate Due Diligence
- 2) Changes in Environment/Strategy
- 3) Poor Leadership/Direction
- 4) Culture Clash
- 5) Improper Retention Plans ★

What Level of Integration?





Example Areas of Integrations



MARKETING	Vision/StrategyMarketplace PositioningSales Strategy
HUMAN RESOURCES	 HR Concepts, Benefits, Compensation Plans Organization People
RELATIONSHIP MANAGEMENT	CustomersDealers/PartnersSuppliers
OPERATIONS	 Processes Systems/Procedures Product/Technology

Create a Team with Members from Both Sides







Team Leader





Be sure to consider all stakeholders:

- 1) Shareholders
- 2) Employees
- 3) Customers
- 4) Partners/vendors
- 5) Investment bankers





Your integration plan should:

- 1) Retain key employees
- 2) Protect intellectual property/confidential info
- 3) Engineer short term wins in the first 100 days

Key Requirements



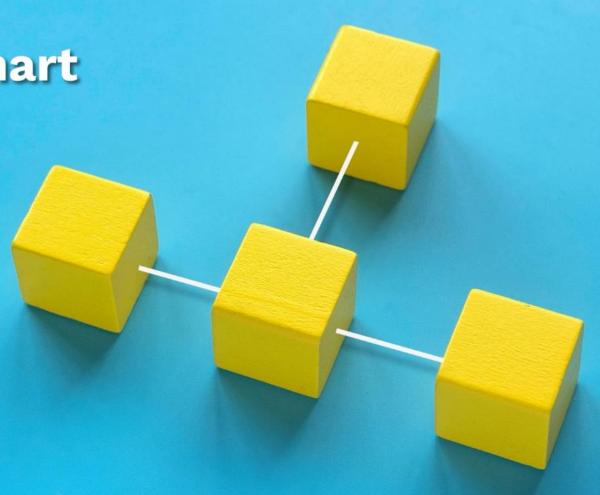


Key Requirements



You need:

- 1) Organizational Chart
- 2) Responsibilities
- 3) Compensations
- 4) Benefits



Key Requirements





Sample Employee Retention Plans



Company A

7 Employees

- Quarterly Retention Bonuses for two years
- Completion Bonus to R&D staff
- Profit Sharing

Company B

26 Employees

- Welcome Bonus (50% now; 50% in 12 mo)
- New Stock Option Vested four years
- No cut; 12-month severance

Company C

60 Employees

- Put key employees into earn-out based on milestones
- Two-year stay bonus lump sum in 24 mo

CORUM Tech M&A Monthly

Tips for Successful Post-Merger Integration





Podcasts



After the Deal – Celebration







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CORUM Thank you!